

Ugur Akdogan

AI Engineer

📍 Şişli, İstanbul, Turkey 📞 +905457791595 📩 uakdogan60@gmail.com

Profiles	👤 fatalerrorist	linkedin fatalerrorist
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Summary	Commencing my career in 2020 with an intensive focus on AI and Data Science, my journey subsequently evolved into a robust and comprehensive expertise, allowing me to navigate the multi-layered software engineering landscape from inception to deployment.
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Experience	Çözümasyan 🌐 AI Engineer	Jan 2024 - December 2025 Istanbul
	At Çözümasyan, I established a customer service Chatbot and Voice Agent system for replacement vehicle and towing services. This system is capable of querying customer information, retrieving location data, opening service requests, and automatically matching them with the nearest tow trucks.	
	cozum.net 🌐 Data Scientist	May 2024 - Jan 2024 Istanbul
	Developed and optimized centralized AI/NLP solutions for real-time customer experience analysis and complaint classification. Delivered dynamic reporting and segmentation for major clients, including Galatasaray SK & Koç Holding.	
	Missafir 🌐 Data Analyst	May 2023 - May 2024 Istanbul
	Managed end-to-end auditing and reporting processes, meticulously measuring operational metrics and communication performance. Developed automations to replace manual workflows, enhancing operational efficiency and creating a rules-based structure. Contributed to standardization via data-driven insights.	

Education	Anadolu University Computer Science	Oct 2025 - Present Bachelor's Degree
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Skills	Deep Learning     	Python     	Pytorch     	Langchain     
Certifications	DeepLearning.AI TensorFlow Developer <u>Google</u> 🌐	Developed and trained end-to-end DL models using TensorFlow. Built advanced CNN/image processing and NLP systems. Specialized in network performance optimization.	Deep Learning <u>Stanford University</u> 🌐	Studied DL fundamentals and applications under Prof. Andrew Ng, utilizing Python/TensorFlow. Built CNN, RNN, LSTM, and Transformer models for NLP and chatbot projects. Specialized in optimization strategies (Dropout, BatchNorm)

Awards	Most Innovative & Technology Excellence Award UK 2025 <u>World Business Outlook</u> 🌐	Technical Architect and Lead Developer for Eximus. Developed core algorithmic structure from scratch, earning two awards eximusts.com
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Languages	English     
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