









Ugur Akdogan

AI Engineer

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Profiles	 fatalerrorist  fatalerrorist			
Summary	Commencing my career in 2020 with an intensive focus on AI and Data Science, my journey subsequently evolved into a robust and comprehensive expertise, allowing me to navigate the multi-layered software engineering landscape from inception to deployment.			
Experience	Çözümasistan  AI Engineer		Jan 2024 – December 2025 Istanbul	
	At Çözümasistan, I established a customer service Chatbot and Voice Agent system for replacement vehicle and towing services. This system is capable of querying customer information, retrieving location data, opening service requests, and automatically matching them with the nearest tow trucks.			
	cozum.net  Data Scientist		May 2024 – Jan 2024 Istanbul	
	Developed and optimized centralized AI/NLP solutions for real-time customer experience analysis and complaint classification. Delivered dynamic reporting and segmentation for major clients, including Galatasaray SK & Koç Holding.			
	Missafir  Data Analyst		May 2023 – May 2024 Istanbul	
	Managed end-to-end auditing and reporting processes , meticulously measuring operational metrics and communication performance. Developed automations to replace manual workflows, enhancing operational efficiency and creating a rules-based structure. Contributed to standardization via data-driven insights.			
Education	Anadolu University Computer Science –		Oct 2025 – Present Bachelor's Degree	
Skills	Deep Learning <div><div></div><div></div><div></div><div></div><div></div></div>	Python <div><div></div><div></div><div></div><div></div><div></div></div>	Pytorch <div><div></div><div></div><div></div><div></div><div></div></div>	Langchain <div><div></div><div></div><div></div><div></div><div></div></div>
	CUDA Kernel <div><div></div><div></div><div></div><div></div><div></div><div></div></div>	SQL <div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Data Analysis <div><div></div><div></div><div></div><div></div><div></div><div></div></div>	Feature Engineering <div><div></div><div></div><div></div><div></div><div></div><div></div></div>
Certifications	DeepLearning.AI TensorFlow Developer Google  Developed and trained end-to-end DL models using TensorFlow. Built advanced CNN/image processing and NLP systems. Specialized in network performance optimization.		Deep Learning Stanford University  Studied DL fundamentals and applications under Prof. Andrew Ng, utilizing Python/TensorFlow. Built CNN, RNN, LSTM, and Transformer models for NLP and chatbot projects. Specialized in optimization strategies (Dropout, BatchNorm)	
Awards	Most Innovative & Technology Excellence Award UK 2025 World Business Outlook  Technical Architect and Lead Developer for Eximus. Developed core algorithmic structure from scratch , earning two awards eximusts.com			
Languages	English <div><div></div><div></div><div></div><div></div><div></div><div></div></div>			